

**STATE OF VERMONT
ENHANCED 9-1-1 BOARD
General Meeting #1
22 January 2016
Capitol Plaza Hotel
100 State St, Montpelier, VT
Room #335**

FINAL
approved as written
approval date: 4/14/16

10:05 AM – Call to Order

Chair Roger Marcoux brought the meeting to order. The following were in attendance:

Board Members Present

Sheriff Roger Marcoux, Chair
Captain Donald Patch
Chief Steven Locke
Steve Gold
Chief Gary Taylor
Kate O'Connor (via conference bridge)

Staff Members Present

Barbara Neal, Executive Director
Soni Johnson, Board Clerk

Public

Captain Thomas Hango (DPS)
Kelly Kennedy (via conference bridge)

Approval of Minutes

28 October 2015 – *Motion: Chief Locke made a motion to accept the minutes as written; 2nd by Steve Gold. There was no discussion and the motion passed unanimously by voice vote.*

New Business

Executive Director's Report

- 2015 system stats now available
- System operating well, FairPoint is very responsive to any requests/issues
- Issue in January, not with 9-1-1 but with the system the routes calls to 9-1-1. FairPoint is investigating the root cause of that issue. During the event calls did get into the system through the “last route” option; 9-1-1 calls routed to the Williston PSAP 7-digit line.
 - 9-1-1 staff notified FairPoint of event. Discussions are ongoing to improve event communication between 9-1-1 & FairPoint.
 - FairPoint is currently exploring other options for “last route” call routing.
- FairPoint System Final Acceptance – project is still ongoing, but progress has been made.
- Training Department – Sarah Ferris retiring in February. Her position has been filled and transition is ongoing.
- Intrado system “closure” – call recording issue has been resolved and Intrado contract has been closed out.
- Call control from the map went system-wide in November; it is working as expected.
- Legislative Testimony
 - House Commerce wanted an overview of the program.
 - Board Chair has been asked by Senator Mazza to provide an update on school MLTS compliance.
 - Budget testimony with House Appropriations has been scheduled.

PSAP Performance Report

- Report sent to Board in December detailing call volumes & staffing by PSAP. Report also detailed possible future funding models for PSAPs. Updated figures available as of 1/13/16.
- Discussion:
 - Current PSAP funding does not cover current costs.
 - Viability of moving to a “per-call” funding plan?
 - Number of positions at each PSAP & number of positions staffed at each PSAP
 - Possible changes to how calls rollover within the system
 - PSAP coverage areas
 - 9-1-1 call-taking costs vs. dispatching costs

- DPS dispatch funding issues
- Current funds available for PSAP reimbursement is not sufficient.
- What other info does the Board need to gather in order to determine any changes to the current PSAP funding model.

Other Business

1. Captain Patch announced his retirement (in February). His expected replacement is Captain Tom Hango.
2. Chair Marcoux announced this is his final meeting as board chair. Chief Gary Taylor will take over as Chair & Sheriff Marcoux will likely become Vice-Chair.

Next Meeting Date & Adjournment

It was determined that the next Board meeting would be held on 14 April 2016 in Montpelier.

Motion: There being no further business, Chief Taylor made a motion to adjourn; 2nd by Steve Gold. There was no discussion and no vote. The meeting adjourned at 11:31 AM.

Respectfully submitted:



Soni Johnson, Clerk

1/27/16

Date