

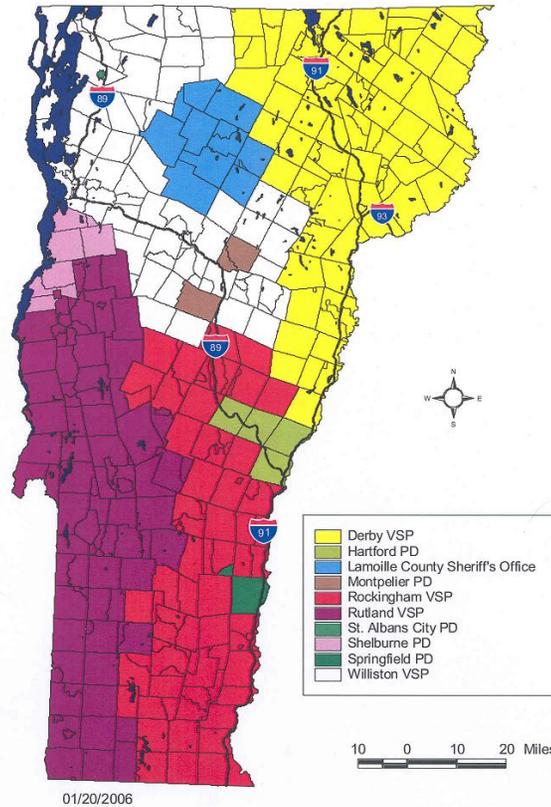


The possibilities provided by Vermont's Next Generation 9-1-1 system include:

- The ability for a caller to send images, and other data with their voice.
- 9-1-1 PSAPs can combine information from other sources to send to the responders.
- Unparalleled survivability—a backup PSAP can be quickly deployed almost anywhere.
- Advanced queuing lets all positions back up each other.
- Virtual PSAPs can extend beyond the physical boundaries of a building. This distributes the call load to all available positions.
- Interfaces to other systems, including CAD and other next generation 9-1-1 systems.
- Callers are no longer restricted to land-line, cellular, or VoIP phones. The next generation system can expand to accept calls from other types of communication devices such as IM and SMS.
- The new system incorporates an Emergency Notification System.

**SAVE A LIFE
STOP A CRIME
REPORT A FIRE**

Vermont PSAP Boundaries



VERMONT ENHANCED 9-1-1 BOARD

94 State Street
Montpelier, Vermont 05620-6501

Phone: 802-828-4911
Fax: 802-828-4109
E-mail: info@e911.psd.state.vt.us
Web: <http://www.state.vt.us/e911>

**VERMONT
ENHANCED 9-1-1
BOARD**

**Next Generation
System Overview**

In February of 2007 Vermont activated the first-of-its-kind, statewide, next generation 9-1-1 system. This system is completely based on IP (Internet Protocol) which provides previously unavailable advantages and opens the door to the future of public safety call taking.



Vermont's Enhanced 9-1-1 System Connects Callers with Responders and Responders with Relevant Information.

