

Neal, Barbara

From: Cecile G. Betit <cgbetit@vermontel.net>
Sent: Thursday, July 30, 2020 6:43 AM
To: Neal, Barbara
Cc: Johnson, Soni; 'Jonathan Gibson'
Subject: RE: Draft Outage Notification Rule for 7/30/20 911 Board Meeting

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Sheriff Roger Marcoux, Jr. Chairman
Barbara M. Neal, Executive Director
Vermont Enhanced 9-1-1 Board
100 State Street, Suite 500
Montpelier, VT 05620

Dear Sheriff Marcoux and Executive Director Neal:

I appreciate reading this draft of the "Outage Notification Rule." I find it very responsive to the concerns that have been raised these many months.

I apologize that I cannot be at today's meeting.

Thank you very much for the attentiveness of the E-911 Board to its large base of interested constituents.

Best,
Cecile Betit

From: Neal, Barbara <Barbara.Neal@vermont.gov>
Sent: Wednesday, July 29, 2020 11:57 AM
To: Alexandra Herman <jessica.herman7@t-mobile.com>; Cohen, Andrea <acohen@vermontelectric.coop>; Ann Vanneman <avanneman@vermontel.net>; Annette Smith <pursebox@vermontel.net>; Austin, Jeffrey (Jeffrey.Austin@consolidated.com) <Jeffrey.Austin@consolidated.com>; Ben Byrd <bbyrd@fh2.com>; Benjamin Aron <BAron@ctia.org>; Otley, Brian <brian.otley@greenmountainpower.com>; Brown, Victoria <vbrown@vermontelectric.coop>; Cecile G. Betit <cgbetit@vermontel.net>; Storrow, Chuck <chuck@leoninepublicaffairs.com>; Chowaniec, Michael A <Michael.Chowaniec@charter.com>; CHRISTOPHER RICE <chris@mrvt.com>; Cummings, John J <John.Cummings@charter.com>; "Dylan Zwicky <Dylan@leoninepublicaffairs.com>" <DylanZwicky <Dylan@leoninepublicaffairs.com>; Geoffrey Why <gwhy@verrill-law.com>; Gordon Mathews <gmathews@vermontel.com>; Hans Eysenbach <heysenbach@verrill-law.com>; James Gibbons <jgibbons@burlingtonelectric.com>; Jean Hawley <jhawley@fh2.com>; Kennedy, Jeanne <jbkennedyllc@comcast.net>; Jonathan Gibson <jgibson@vermontel.net>; Lee, Stephanie S <stephanie.s.lee@verizon.com>; Martha Sirjane <caravangardens@gmail.com>; McHugh, Patrick (Patrick.McHugh@consolidated.com) <Patrick.McHugh@consolidated.com>; Melissa Bailey <mbailey@vppsa.com>; Michelle Painter <michelle.painter@t-mobile.com>; Nancy Malmquist <NMalmquist@drm.com>; Nora Healy <nhealy@verrill-law.com>; Oski, Jessica <oski@necrasongroup.com>; Paul Phillips <pPhillips@primmer.com>; Peter Rossi <prossi@vermontelectric.com>; Robert Dostis <dostis@greenmountainpower.com>; Shultz, Mike <Mike.Shultz@consolidated.com>; Stacey Briggs <stacey.briggs@t-mobile.com>; Stephen Whitaker <whitaker.stephen@gmail.com>; Town of Shrewsbury <snicholson@vermontel.com>; Switzer, Sandi <townadmin@wallingfordvt.com>; White, James G <James_White3@comcast.com>
Subject: Draft Outage Notification Rule for 7/30/20 911 Board Meeting
Importance: High

Good Morning All,

Attached is the latest draft of the Board's Outage Notification Rule. This version contains the following revisions:

Section 3.8: The numbers (1) and (2) were changed to (A) and (B) for consistency with other similar references in rule.

Section 4.1: Added the words "...in a served geographic area within Vermont, such as a town or community..." as discussed during 7/28 Board meeting.

Section 4.3: Added language regarding requirement for initial notification within one hour of discovery of outage and a second notification within two hours, as discussed at 7/28 Board meeting.

Sections 4.3.1 and 4.3.2: Revised to indicate what information is required for initial and second notifications. Also includes minor revisions to some wording for consistency with other sections.

Section 4.3.3: Added "exempt from public disclosure" to requirement to send call back numbers as discussed at 7/28 Board meeting.

Section 4.5: Added reference to "OCO" and "WSO" in place of more generic word "outage", for clarity.

Section 6.1: Updated references to certain subsections of rule.

Section 8.1: Wording revised on recommendation from legal.

This draft will be considered and possibly acted upon at a Special Meeting of the Board on Thursday, July 30, 2020 at 10 AM. Meeting details can be found [here](#).

Thank you.

Barbara Neal
Executive Director
Vermont Enhanced 911 Board
Montpelier, VT 05620-6501
802-828-4911