Proposed Originating Carrier Outage Instructions and Format

Instructions - All outage reports including initial, update, and resolutions will be sent via E-Mail using the below specific format within the body of the E-Mail to E911.notify@vermont.gov.

Originating Carrier name:
Contact Name (presumed non-public):
Contact Phone (presumed non-public):
Contact E-Mail (presumed non-public):
24/7 contact if different from above contact (presumed non-public):
Outage Notification Type (Initial, Second, Restoration):
General cause of outage:
Approximate subscriber physical locations – town or community name:
Approximate number of affected subscribers:
Brief description of the limitation of 911 calling capability:
Date and time outage began:
Estimated date and time for restoration of service:
Date and time of actual outage restoration:
The call back number(s) of any subscribers that attempted to reach 911, but were unable to do so, due to the outage, if available (exempt from public disclosure):