

Citizens Assistance Registry for Emergencies (CARE)



Questions?
Call 2-1-1



Would you need help in an emergency or evacuation?

Please Note: Registering for CARE DOES NOT GUARANTEE YOUR SAFETY! You will still be responsible for contacting emergency personnel should you feel you are in danger.

Start **here**
for an
Overview
of CARE.

[Login](#) [Sign up](#) [Overview](#) [FAQs](#)

Select Language
Powered by Google Translate

CARE (Citizens Assistance Registry for Emergencies)

By registering with Citizen Assistance Registry for Emergencies (CARE) You agree that:

- You have read and understand the information provided on <https://e911.vermont.gov/care>
- Your registration with CARE does not guarantee your safety.
- You will still be responsible for contacting emergency personnel should you feel you are in danger or need assistance.
- CARE is designed to be used by emergency responders to assist registrants in a disaster. It is up to the emergency responders to decide when and how to use it.
- By completing this registration, you understand that all groups involved in helping to keep you safe in an emergency may have access to your registration information.

Be sure to read these
statements before
registering.

Login to your account

Username [Forgot username](#)

User Name

Password [Forgot password](#)

Password

Keep me signed in (Uncheck if on a shared computer)

Login

Don't have an account? [Sign up](#)

If you have already registered with CARE using this online portal, enter your **Username** and **Password** here to login and **Review** or **Edit** your information, or to **Delete** your account/CARE registration.

Citizens Assistance Registry for Emergencies (CARE)



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Call 2-1-1



Would you need help in an emergency or evacuation?

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Click **FAQs** for additional information.

[Login](#) [Sign up](#) [Overview](#) [FAQs](#)

Select Language
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? Help & Answers

CARE (Citizens Assistance Registry for Emergencies)

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Click here for help creating your **Username** and **Password**.

Login to your account

Username [Forgot username](#)

User Name

Password [Forgot password](#)

Password

Keep me signed in (Uncheck if on a shared computer)

Login

Don't have an account? [Sign up](#)

Click either to **Sign up** and begin registration.

 [Help & Answers](#)

Not clear what this is or what to do?
[Overview](#)
[Frequently Asked Questions](#)

Username taken?
Maybe you signed up earlier. Try logging in.

Email address
The email address you enter here will be your registration email address and will be used to deliver your login information, if you require login assistance.

Security Question
Your security question and answer will be used to ensure your security if you need login assistance.

Clicking **Help & Answers** on each page of your registration will give you tips and information.

Sign up

Creating a profile takes just a few minutes. Remember your username and password so you can log in and change your information at any time.

* **Username**

Usernames must be a minimum of 4 acceptable characters. Acceptable characters are: uppercase and lowercase letters, numbers, period, dash (-), underscore (_), and at symbol (@). No other characters or symbols are permitted at this time.

* **First Name**

* **Last Name**

* **Password**

Password must be at least 8 characters long and contain at least one letter and one number. Special characters are limited to: ! @ # \$ % ^ & * ().

* **Confirm Password**

* **Security Question**

* **Answer**

Registration Email

I accept the [Terms of Use](#)

Please review and accept the terms of use.

Create Your Account >

Make note of your **Username** and **Password** for future Logins.

When you've completed this page and accepted the **Terms of Use**, click on **Create Your Account** to continue.



Would you need help in an emergency or evacuation?

Please Note: Registering for CARE DOES NOT GUARANTEE YOUR SAFETY! You will still be responsible for contacting emergency personnel should you feel you are in danger.

Welcome JoanSmith22 [Logout](#)

[? Help & Answers](#)

Select Language ▾

Powered by [Google Translate](#)

Please complete all registration pages to receive accurate notifications.

Profile

Locations

Information

Review

My Profile

* First Name

Joan

* Last Name

Smith

Registration Email

JoanSmith22@test.org

Time Zone

(GMT -5:00)Eastern Standard Time(America/New_York) ▾

Here's how to contact me. (Complete at least 1)

1) * Phone #

United States ▾

 (201) 555-0123

Save & Continue >

Select *this* option from the drop-down box.

There is only one line available to complete.

Location name

Enter "home"

Address

This the physical address of your home.

Please complete all registration pages to receive accurate notifications.

Profile

Locations

Information

Review

My Locations

We will use the location information you provide to inform you about events taking place in your area.

Add a Location

* Location Name

Home

* Country

United States ▼

* Address

115 State St

Apt/Suite/Unit

Apt 1

City

Montpelier

State/Province

Vermont ▼

Postal Code

05633

Verify This Address

Location Name -
Enter "Home".

Enter the
physical location
of your home.
Do NOT enter
your mailing
address.

Click **Verify This Address**
to move to the next page.

Address
This is the physical address of your home.

Verify Your Location

[? Help & Answers](#)

Map Satellite

Home

You entered: 115 State St, Apt 1, Montpelier, Vermont, 05633, United States

We found a few possible matches, does any of these look right?

- A - 115 State St, Montpelier, VT 05602 United States
- None of these looks right

[This Is My Location](#) [Cancel](#)

Remember to check **Help & Answers** for more information.

Look for the pin on the map and select the option that fits. If the site of the pin matches your address, click "A", then **Verify This Address**

If the site of the pin does not match your address, click **None of these looks right** and go to the next page.

Zoom in or out to help locate your address.

Verify This Address

Verify Your Location

Help & Answers

Map Satellite

home

You entered: 115 State St, Apt 1, Montpelier, Vermont, 05602, United States

We found a few possible matches, does any of these look right?

- A - 115 State St United States
- None of these looks right
- Show us - drag the pin to your location
- Continue anyway - use the address as entered

Click on and drag the pin to a new location, or select **Continue anyway**. Then click **This is My Location**.

Current Location

You entered: 115 State St, Apt 1, Montpelier, Vermont, 05602, United States

Latitude: 44.26095272023253

Longitude: -72.57825988675535

[Drag pin to change location](#)

Clicking once on the pin will open a window with location information.

This is My Location Cancel

If your address does not display, or if you are unable to find your address on the map, please call the Enhanced 911 Board for assistance: 802-828-4911.

Verify This Address Cancel

Would you need help in an emergency or evacuation?

Please Note: Registering for CARE DOES NOT GUARANTEE YOUR SAFETY! You will still be responsible for contacting emergency personnel should you feel you are in danger.

Welcome JoanSmith22 [Logout](#)

[? Help & Answers](#)

Select Language ▾

Powered by [Google Translate](#)

Please complete all registration pages to receive accurate notifications.

Profile

Locations

Information

Review

My Locations

We will use the location information you provide to inform you about events taking place in your area.

Location Name	Address	
home	115 State St	Edit Delete View on Map

+ Add Another Location

Save & Continue >

Use this *only* if you have more than one home in Vermont.

When you are finished, click **Save & Continue**.

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Please be advised that our Terms of Use have changed effective February 10, 2015.

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My Information

Unit Number (if multi-unit housing)

Apt 1

* Care Need (Must select at least one)

Check all of the boxes that apply to you.

- I do not have transportation available to leave the area in an emergency.
- I can ride in a car.
- I can ride in a van or bus.
- I use a wheelchair and need a wheelchair van.
- I would need to ride in an ambulance.
- I have specialized medical equipment that is powered by electricity and will require special transportation. My battery backup will last < 24 hours.
- I have specialized medical equipment that is powered by electricity and will require special transportation. My battery backup will last > 24 hours.
- I have a service animal.
- I am deaf/hard of hearing and/or do not speak english.
- I have a visual Impairment.
- I use oxygen and have a back-up supply that will last < 8 hr
- I use oxygen and have a back-up supply that will last > 8 hr

* Care Reason

Check all of the boxes that apply to you.

- Evacuate
- Isolated
- Power
- Evacuate/Isolated
- Evacuate/Power
- Isolated/Power
- Evacuate/Isolated/Power

Based on your **CARE Need(s)**, check the **CARE Reason(s)** that apply. You would need assistance if your area:

- Was being evacuated
- Was isolated (due to road closures, blizzards, etc.)
- Had a long-term power outage

Enter the name, phone number, and/or email for an **Alternate Contact**. (optional)

Alt Contact Name

John Smith

Alt Contact Phone Number

800 555 0123

Alt Contact E-Mail

JSmith0123@hotmail.org

Save

Cancel

When you are finished, click **Logout**.

Review the information you entered.

To make any changes now, click **Edit** in the section you need, make your changes and **Save** the page.

My Profile [Edit](#)

Username:	JoanSmith22
First Name:	Joan
Last Name:	Smith22
Registration Email:	JoanSmith22@test.org
Time Zone:	America/New_York

[Delete My Account](#)

Phone #:	(201) 555-0123
Status:	ON

My Locations [Edit](#)

home:	115 State St
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My Information [Edit](#)

Unit Number (if multi-unit housing):	Apt 1
Care Need (Must select at least one):	I do not have transportation available to leave the area in an emergency., I use a wheelchair and need a wheelchair van., I have specialized medical equipment that is powered by electricity and will require special transportation. My battery backup will last > 24 hours., I use oxygen and have a back-up supply that will last < 8 hr
Care Reason:	Evacuate/Isolated/Power
Alt Contact Name:	John Smith

To update your record or make changes in the future, you will need to **Login**, using the **Username** and **Password** that you created.

When you **Login**, you will see a page like this one.

Click **Edit**, make your changes and **Save** the page.

Click here if you want to **Delete** your account. This will **Delete** your CARE registration.

When you are finished, click **Logout**.

If you encounter a problem with registration that you cannot resolve, contact the Enhanced 911 Board at 802-828-4911.